

**CHILDREN, YOUNG PEOPLE AND FAMILIES SERVICES**



**1. BEST PRACTICE STANDARDS**

**PURPOSE**

OUR VISION

Our primary function is to protect children and young people from harm and risk in Bournemouth. We also aim to promote the rights and well-being of vulnerable children, young people, families and carers through preventative, solution focused interventions, strong advocacy and community based programmes that work to support and strengthen family relationships.

**MECHANICS**

RECOGNISING THE CHILD’S LIVED EXPERIENCE

* To ensure that an understanding of the child’s history and lived experience informs all our assessments and plans.
* To focus on purpose not process in all our interventions.
* To ensure that parents, families and carers are part of the solution (unless direct evidence says they are not, or they present a risk), even when they may have been seen as part of the problem in the past.

REFLECTION AND LEARNING

* To provide emotionally intelligent reflective and focussed supervision.
* To develop an organisational culture that welcomes feedback and learning.
* To ensure the workforce evidence professional standards, including for social workers the DfE knowledge and skills requirements for practitioners, supervisors and practice leaders.
* To develop the skills of practitioners, using innovation and partnerships, with commitment to continuous professional development and career progression.

PARTNERSHIP

* To work flexibly as part of a multi-agency partnership based on timely information-sharing and effective targeted service delivery focusing on the importance of early help.
* To safeguard and improve outcomes for children and young people in need, by ensuring that they never fall through service gaps.
* Interventions will be solution focused and strengths based as opposed to a “deficit” model.
* Systems and partnerships will be promoted that support trust and collective effort.

ACCOUNTABILITY

* To develop front-line practitioners’ confidence and professional competence.
* To develop managers to hold accountability for decision making, risk management and service improvement.
* To ensure safeguarding is everyone’s responsibility.

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| Owner | Sue Ross (Director Adults & Children) |
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